Terms of registration

All fees are stated excl.VAT.

Cancellation policy

All changes or cancellations must be made in writing to the conference secretariat: <u>conference@resia.se</u>

If cancellation is made **before May 1, 2022**, a cancellation fee of SEK 750 excl. 25% VAT will be charged. If your registration fee has already been paid, it will be credited with a deduction of SEK 750 excl. VAT. If cancellation is made on or **after May 1, 2022**, no refund or reduction will be possible. All refunds will be processed after the meeting.

Change of participant

If you cannot participate in the digital conference, you can transfer your registration to a colleague. The fee for transfer is SEK 250 excl. 25% VAT. Please contact the conference secretariat if you want to transfer a registration.

Payment service non-residents in Sweden

For non-residents in Sweden, payment must be made by credit card upon registration. Visa or Mastercard is accepted. All credit card payments are made through a secure and encrypted online payment gateway. Make sure that your card is open for internet purchase.

Payment by invoice (only Swedish residents)

An invoice with 30 days payment terms will be sent to the invoice address approximately 2 weeks after the registration is completed. By law, the invoice is sent electronically to the companies / organizations that have entered the correct organization number and, if any, reference. Would you like to have the invoice sent as a pdf by mail - Please notify the conference secretariat by email: <u>conference@resia.se</u> Invoicing fee SEK 48 excl. 25%VAT.

Resia Kongress invoices incl. VAT and through the invoicing company Billecta. Terms of payment is 30 days. However, the payment must be received before the conference begins. In case of late payment, a late fee of SEK 60 will be charged. Other fees, such as interest and penalty fees, are added according to the Debt Collection Act and the Interest Act.

Change of invoicing address

If a new invoice has to be issued due to an incorrectly stated invoicing address or incorrectly chosen delivery of invoice, an administrative fee of SEK 400 excl. 25% VAT will be charged and added to the invoice.

Force majeure

The registration fee is not refundable in the event of a cancelled or postponed digital conference, due to conditions outside of our control, such as fire, natural disaster, labor conflict, terrorist attack, government decisions, spread of viruses or other diseases.

Conference secretariat E-mail: <u>conference@resia.se</u>

